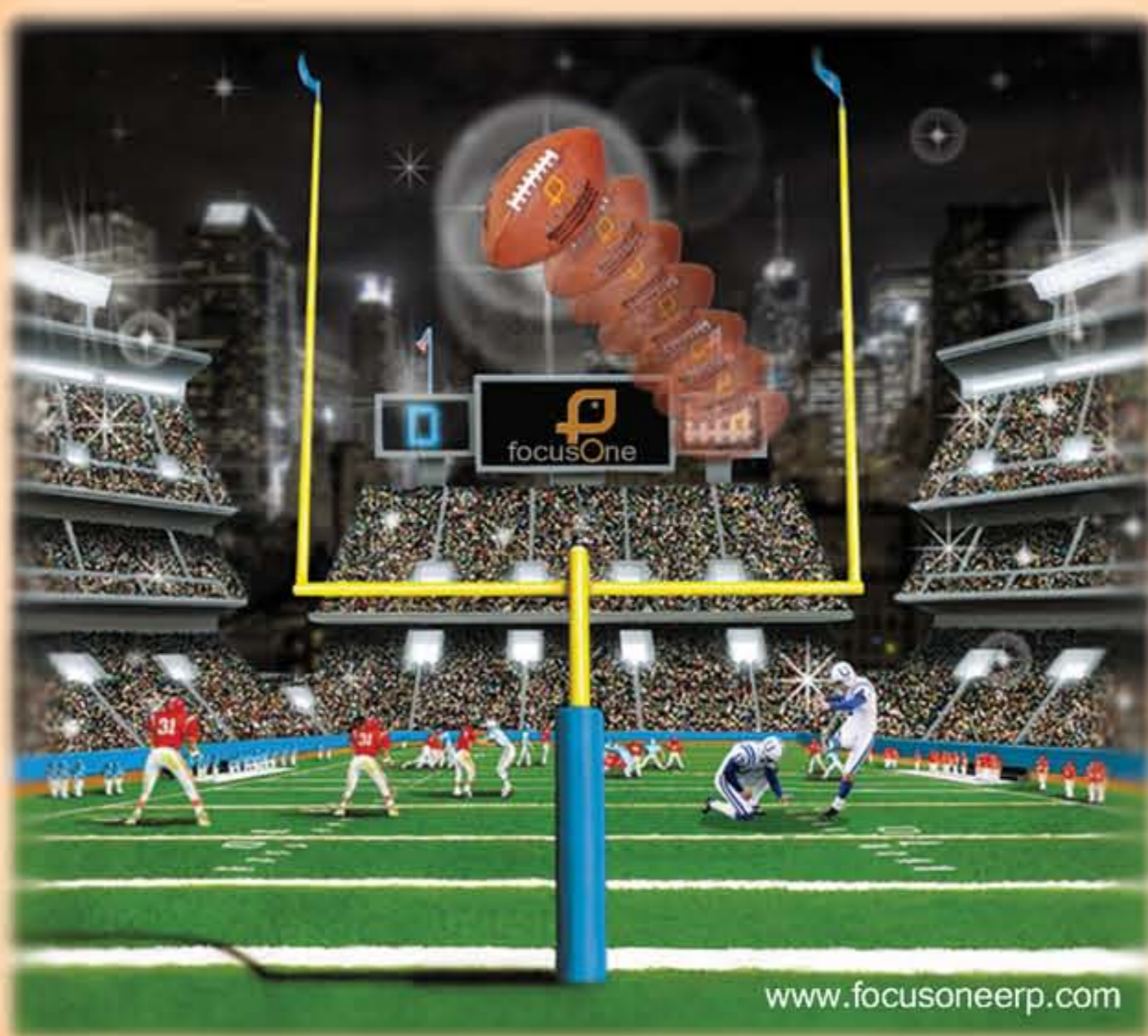## Auto-Front CRM System Module and Maintenance Order System

   Auto-Front CRM module supports automatic front-end system customers with the overall process such as Customer bring the car-in, issue the sale quotation for estimated price, schedule and create service order and automatic create sale order, issue spare part out for repair and maintenance, billing and print receipt to customer. Moreover, Focus One provides customer master data linked to customer license plates for being able to keep all the maintenance record for the next step or send sms to warn customer for the next service.

Benefit from Focus One Features and Functions

1. Support and link to Maintenance Order Module for service warranty or spare part warranty. Moreover, able to set up the maintenance order schedule for customer to bring car ontime for repair and maintenance (Customer Relationship Management).

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2. Support and link to Claim Module for service request integrating to sale order for selling spare part, link to deposit, billing and credit note (return), Receipt and Tax Receipt. The system can issue the claim note during warranty period.